



# Utah Community Action™

Committed to Ending Poverty

## ABOUT UCA

*Utah Community Action's mission is to empower individuals, strengthen families, and build communities through self-reliance and education programs.*

Founded in 1965, today UCA serves over 50,000 individuals a year in Salt Lake and Tooele Counties, with Weatherization services additionally in Weber, Morgan, and Davis Counties. UCA operates six core programs targeted towards income-eligible households: Head Start, Case Management & Housing, HEAT utility assistance, Weatherization for homes, Adult Education, and Nutrition.



## 2020 HIGHLIGHTS

Federal Fiscal Year | October 1, 2019 - September 30, 2020

### ADULT EDUCATION

GED, ESL, teacher and culinary job training programs, financial success, and more

### HEAD START

Comprehensive education, health, and parent engagement services for 2,982 children and their families at over 40 locations

### NUTRITION

Over 720,000 healthy meals with 2/3 daily nutrition for our Head Start students, children, adults, and seniors in the community

### CASE MANAGEMENT & HOUSING

Helping 7,240 individuals with case management and payment assistance, 601 with landlord-tenant mediation, and 944 with homelessness diversion

### WEATHERIZATION

Improving indoor air quality, safety and energy efficiency for 770 Utahns through cost-effective energy-efficient home repairs.

### HEAT ASSISTANCE

Assisting 31,119 individuals with over \$9.8 million dollars in power and gas bill assistance, as well as crisis assistance



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## OUR APPROACH

UCA works with income-eligible individuals to address immediate needs and find long-term solutions to their own unique barriers by building upon client's strengths. Programs are designed to deliver two-generational and intergenerational services with many accessing multiple programs. For example, a Head Start parent may pursue career development through our Adult Education program, and a client working towards housing stability with Case Management & Housing may access the HEAT utility assistance program to offset high energy costs in the winter months.



### WRAP-AROUND SERVICES



### STRENGTHS-BASED, TRAUMA-INFORMED



### SUPPORT FOR DUAL LANGUAGE LEARNERS AND REFUGEES



### USING DATA TO INFORM IMPROVEMENT

Karen\*, a single mother of two young children under 5, was experiencing homelessness due to a domestic violence situation. Utah Community Action was able to help Karen move into affordable housing through case management, two months of deposit and rental assistance, and utility assistance after she moved in. She was also able to improve her credit through our financial literacy program and enroll her two children in Head Start. Through referrals to DWS, Karen was able to find additional employment, increasing her monthly income from \$400 at intake to \$1600 at exit. At her 6 month follow up Karen was still stably housed, going to nursing school, and still employed.

*Karen\*, Former UCA Client*

*\*Named changed to protect client anonymity*



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## LEADERSHIP

**JENNIFER GODFREY, Chief Executive Officer**

**GABRIELLA CUBAS-ISMAEIL, Assistant Head Start Director**

**IAN SPANGENBERG, Chief Auxiliary Officer**

**PATRICE DICKSON, Chief Operations Officer**

**STACY WEIGHT, Chief Administrative Officer**

## RECOGNITION

***2019 Community Development Partner***

*Salt Lake City's Fair Housing & Community Development Awards*

***2019 Bellwether Education Partner Study***

Chosen as one of five programs nationwide for their "Leading By Exemplar" research study on model Head Start programs

***2010-2012, 2014-2015, 2017-2020 Best Public Preschool***

*Eight-time winner Utah Best of State*

***2012 Let's Move! Child Care Award***

*Central Kitchen program recognized by Michelle Obama for its innovation and dedication to providing children healthy meals*